care experience[™]



App Settings

The Kiosk Pro Lite App should be downloaded from the iTunes store.

The Lite version is free. There is a Kiosk Pro app for a nominal fee but is not needed.

Recommended Settings for Care Experience Survey Application:

For any iOS device (iPhone or iPad), it is highly recommended the following steps be taken to ensure the application will be presented and operate correctly AND will secure the device to prevent anyone from accessing the Internet or disconnecting the application.

For version 9.0.1 the necessary changes from the default are highlighted in green.

Run Kiosk Presentation	Settings	Need Help?	
Overview		>	[]
App Version		Kiosk Pro Lite, 9.0.1	See page 3 for
Accessing Settings and In-App Help		>	to access the
Creating Media and Content for Kiosk	Pro	>	Settings On Touch Gesture.
Sign Up for Update and New Feature .	Alerts	>	
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(j) Passcode (4 digit string) ••••			passcode to
Locking Device to Kiosk Pro		>	return to this
CONTENT			from kiosk
(i) Homepage https://www.crmd.com			mode.
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'Powered By Kiosk Pro' Tab		>	

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iPhone/iPad Settings:

Make sure that uninterrupted and dedicated Internet is available at all times to keep the login session intact.

Disruption in Internet may result in logouts or freezing application.

The setting for Gestures should be OFF. This will prevent the "four finger swipe" gesture that will allow someone to swipe and access the Safari icon.

From there it would be possible for someone to access the internet <u>and</u> the screen would not return to the Care Experience application.



On Touch Gesture and Passcode

You can access the in-app settings by placing four fingers on the screen (2 on each side) and holding your fingers until a passcode prompt appears (about one second).



