

## Kiosk Pro Lite



### App Settings

The Kiosk Pro Lite App should be downloaded from the iTunes store. The Lite version is free. There is a Kiosk Pro app for a nominal fee but is not needed.

### Recommended Settings for Care Experience Survey Application:

For any iOS device (iPhone or iPad), it is highly recommended the following steps be taken to ensure the application will be presented and operate correctly AND will secure the device to prevent anyone from accessing the Internet or disconnecting the application.

For version 9.0.1 the necessary changes from the default are highlighted in green.

Run Kiosk Presentation	Settings	Need Help?
Overview >		
App Version	Kiosk Pro Lite, 9.0.1	
Accessing Settings and In-App Help >		
Creating Media and Content for Kiosk Pro >		
Sign Up for Update and New Feature Alerts >		
ADMIN		
Show Settings	On Touch Gesture and Passcode >	
Passcode (4 digit string) ●●●●	Locking Device to Kiosk Pro >	
CONTENT		
Homepage <a href="https://www.crm.com">https://www.crm.com</a>		
DISPLAY		
Show iPad Status Bar	<input type="checkbox"/>	
Show Address Bar	<input type="checkbox"/>	
Show Navigation Bar	<input checked="" type="checkbox"/>	
'Powered By Kiosk Pro' Tab >		

See page 3 for iOS instructions to access the Settings On Touch Gesture.

Create a passcode to return to this Settings option from kiosk mode.

Run Kiosk Presentation Settings Need Help?

INTERACTION

- Disable Touch
- Allow Text Selection for Accessibility

TIMERS

- Idle Time Limit (seconds) 900

NAVIGATION

- Allowed Domains >
- Blocked Request Log >
- Show Blocked Request Alert

VISITOR MANAGEMENT

- Browsing Time Limit Forever >
- Good-Bye Page

ERROR HANDLING

- Failed Request Log >

VOLUME

BRIGHTNESS

Advanced Settings >

Adjust the Idle Time Limit to return to the Listen screen if a patient decides to abandon the survey.

Note: Ensure you set a long enough Idle Time to not timeout if a patient is interrupted briefly.

Select "Advanced Settings"

< Settings Advanced Settings Need Help?

TROUBLESHOOTING

- Log App Events
- Log All WebKit Requests
- Troubleshooting Assistant >

BROWSER ENGINE

- Browser Engine WKWebView (recommended) >
- App Settings Specific to WKWebView >

NAVIGATION

- Screen Asynchronous Requests with Allowed & Restricted Domains

MEMORY & PRIVACY

- Clear Data on Relaunch

TEMPORARY / BETA

- Transform Links for Guided Access

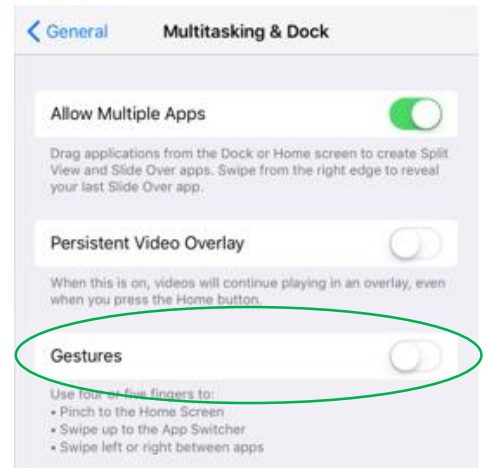
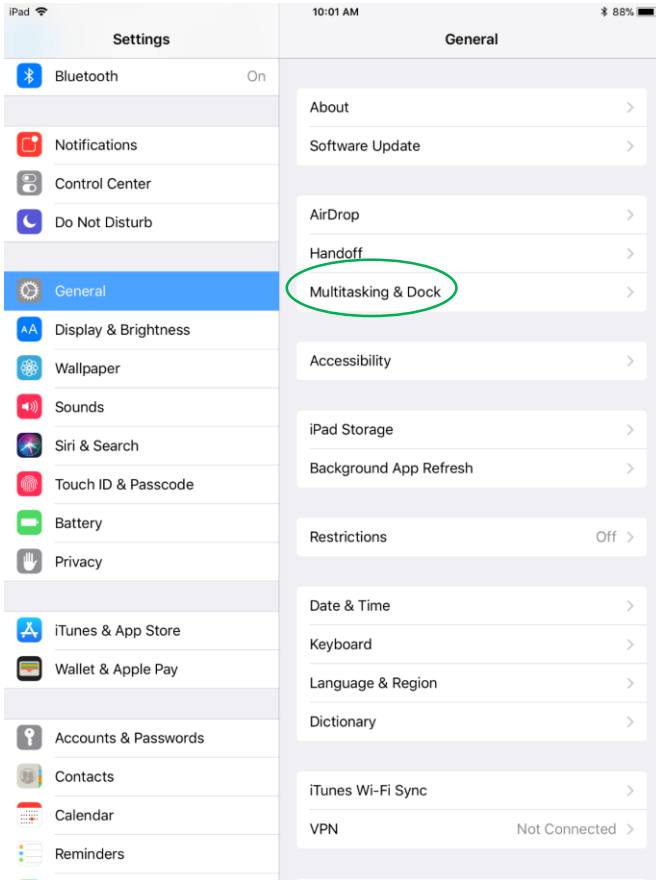
## iPhone/iPad Settings:

Make sure that uninterrupted and dedicated Internet is available at all times to keep the login session intact.

Disruption in Internet may result in logouts or freezing application.

The setting for Gestures should be OFF. This will prevent the "four finger swipe" gesture that will allow someone to swipe and access the Safari icon.

From there it would be possible for someone to access the internet and the screen would not return to the Care Experience application.



## On Touch Gesture and Passcode

You can access the in-app settings by placing four fingers on the screen (2 on each side) and holding your fingers until a passcode prompt appears (about one second).

